

# DEVELOPMENT OF AN HSE MANAGEMENT SYSTEM TO INCLUDE ALL GCC OPERATIONS BESPOKE HSE WORKSHOPS

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| <b>Sector</b>       | <b>International</b>  |
| <b>Client</b>       | <b>A Global Insurance Company</b>   |
| <b>Service</b>      | <b>Review of all existing GCC HSE management systems</b><br><b>Development of a new consolidated HSE policy, procedures, and manuals to cover all GCC operations</b><br><b>Development of Risk Assessment procedures, emergency procedures, Safe Operating Procedures</b><br><b>Creation of a Legal Risk Register</b><br><b>Delivery of bespoke health and safety workshops</b> |
| <b>Project Days</b> | <b>60</b>   |

## CLIENT PROBLEM ?

The client operated across multiple GCC regions which made imposing one single framework HSE management system complex. A legal risk register covering all activities and operations in each country was not in place either - therefore the client had little insight into either their current levels of compliance or how to effectively bridge those gaps.

Organisations need to be aware the current health and safety laws in order to ensure that they keep their staff and assets safe whilst remaining legally compliant. Not being aware of or understanding health and safety laws may leave a company exposed and liable to civil and/or criminal prosecutions

There was no appointed HSE Manager in place across any of the regions. Rather, other functions such as Human Resources were incorporating HSE into their job duties. A major project challenge was enabling these staff to competently manage their vital HSE responsibilities. The development of a single HSE management system for the GCC region simplified the ease of effective implementation and usage for these staff members who would otherwise be challenged if presented with an overly complex system. They were further trained by the Corporate OHS HSE Consultant on general HSE awareness and the newly developed HSE procedures and documentation that they would be using.

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# Our Solution

The Corporate OHS HSE Consultant travelled to all of the clients Gulf locations and undertook a series of inspections and interviews/meetings with various staff at all levels of the organisation.

A gap analysis report was written which explained where the client currently sat as regards to their HSE risk management. This was presented along with a prioritised set of recommendations and the actions that were required in order to bring the client up to the legal compliance standard in each respective location.

The gap analysis established the project in the most cost-effective manner via a structured approach, giving all involved full sight and a solid baseline understanding of the current health and safety standards and behaviours.

## Summary of Outputs

The Consultant then developed health and safety arrangements that were written to encompass specific activities and requirements for each region. The arrangements were able to meet each countries Federal and Local area specific legal requirements in regards to the management of health and safety.

The arrangements included methods for identifying and evaluating risks and selecting suitable controls to help manage those risks. In addition to the risk assessment procedures the arrangements also included; emergency procedures, fire evacuations, fire drills and safe operating procedures.

A legal compliance risk register was established for each region alongside objectives and programmes to help implement the controls identified and to respect legal obligations.

HSE measurement and monitoring procedures and processes were set up in order to help the client both proactively and reactively measure their health and safety performance.

Lastly, the Consultant developed and delivered workshop sessions which included a General Health and Safety Awareness course. A bespoke course was also developed with content referring to the clients new HSE procedures and documentation, including the new risk assessment forms that were to be used.

The workshops were delivered throughout the clients Gulf locations to staff who were then enabled to go on to become the internal Health and Safety Representatives for their respective regions.