

DEVELOPMENT OF AN ISO COMPLIANT INTEGRATED MANAGEMENT SYSTEM

Sector	International
Client	Lubricants Manufacturer
Service	Development of an Integrated Management System in line with ISO 9001, ISO14001 and ISO 45001
Project Days	60

CLIENT PROBLEM ?

The client had an existing HSE management system in place but it was incomplete and rudimentary and both it and the accompanying certificates would not stand up to external scrutiny from client audits.

The clients main contracts requirements as regards Health, Safety, Environmental and Quality had changed and become much tighter. Documentation and practices that were accepted in the past were no longer permissible.

As regulatory standards as regards Health, Safety, Environmental and Quality tighten so do client requirements.

Furthermore, companies who wish to engage with high quality international clients will find themselves unable to win or renew such prestigious contracts without the accompanying required ISO certificates - and also proof of full underlying documented systems, in addition to proof of complete and successful ISO systems implementation.

Corporate OHS offers HSE and risk management solutions, including outsourcing.

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Our Solution

The Corporate OHS HSE Consultant took care to fully understand the organisation, its operations and activities and the context with regards to environmental, health and safety and quality.

To ensure that the client was able to participate in large scale and lucrative international tenders the Consultant developed further any existing QHSE management systems to take them to a level that, after implementation, could be successfully externally audited and accredited to the international ISO 9001, 14001 and 45001, quality, environmental and health and safety system standards.

A major challenge within this already complex project was that the audits of their major client were soon upcoming and our client needed the system developed in an extremely short timeline, that also utilised their own existing HSE staff to enable the project to complete to budget.

The Corporate OHS HSE Consultant used all of their expert skills and knowledge to ensure that all challenges were met and both our, and their client's expectations exceeded.

Summary of Outputs

In addition to the creation of a full IMS system corresponding to ISO 9001, 14001 and 45001 standards, the Corporate OHS HSE Consultant also created an Action Plan to enable the client to utilise their existing HSE staff in a cost effective manner to implement the system.

The system development focused on the below keys areas to ensure compliance with UAE Federal, Emirate specific legal requirements, in addition to ISO standards;

- Creation of a Legal Risk Register covering all requirements for the clients operations in the UAE
- Creation of specific activity risk assessments
- Ensured that hazard identification and assessment had been adequately covered
- Creation of mandatory registers and associated reporting forms relating to QHSE
- Creation of induction, orientation and training material relating to the QHSE Management system
- Ensured compliance with UAE HSE requirements and was structured to incorporate this into the clients day to day operations and activities
- Worked with the clients top management to ensure that the legal requirements for environmental, health and safety were correctly discharged within the organisational roles and responsibilities
- Ensured that emergency preparedness and response were planned for