

# IMPROVEMENT OF A LARGE SCALE HSE MANAGEMENT SYSTEM ACCREDITED TO ISO 45001 STANDARDS FOR A GOVERNMENT DIVISION

<b>Sector</b>	<b>Government</b>
<b>Client</b>	<b>A Government division specialising in waste management</b>
<b>Service</b>	<b>Review and improvement of an existing health and safety management system and all associated HSE arrangements</b>
<b>Project Days</b>	<b>130</b>

## CLIENT PROBLEM ?

The potential threat of not being able to qualify for tenders, or, not being able to renew existing contracts. By either not having the required HSE management systems documentation in place, required accreditations in place, or, by having a poor or indemonstrable safety record, should be taken very seriously by all companies.

The client had recently lost out on winning a major tender that they were very close to closing – purely due to their health and safety documentation which was failed by their potential client during the procurement audit.

To ensure that this did not happen again they engaged Corporate OHS to improve their current health and safety management system and ensure that they kept their existing ISO45001:2018 accreditation by re-developing and implementing a new suite of improved health and safety arrangements.

**Corporate OHS offers HSE and risk management solutions, including outsourcing.**

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## Our Solution

The Corporate OHS HSE Consultant conducted risk assessments throughout the client activities and operations; identifying hazards and implementing suitable operational control measures in order to mitigate the risks associated.

From these results, the Consultant then developed a new suite of health and safety arrangements and supported the client in ensuring that these new health and safety processes were duly implemented. The procedures, policies, forms and checklists were developed to meet the requirements outlined in the ISO 45001 Health and Safety management system standard, in addition to Federal and Local HSE laws in the Emirates that the client operated in. An internal auditing programme was also developed and implemented by the Consultant.

## Summary of Outputs

The Consultant further developed a health and safety climate survey in order to ascertain the health and safety culture and perception of safety risk and behaviours within the organisation. The question set was devised based on common practices and a cross reference of staff then interviewed. The results were presented to management and allowed the Consultant to pin-point specific HSE issues within the organisation that needed attention.

As part of the project a Training Needs Analysis was undertaken, thus enabling the Consultant to develop a detailed HSE training programme for identified staff.

In addition to the re-development and implementation of the new HSE procedures and processes, emergency procedures were also developed and implemented for all sites on the project, then practiced and evaluated and the plans assessed on their effectiveness.

Also included in the scope was the Consultant undertaking day to day HSE oversight management functions throughout the organisation, including incident investigations where necessary and communicating the findings to all levels of the organisation. Monthly management meetings were conducted by the Consultant to communicate the progress of the project, using a snap-shot dashboard to display monthly HSE statistics and show the improvements in the HSE leading and lagging indicators.